



## National Treasurer's Address to the Nation:



*Dear friends, dear Les Clefs d'Or members,*

*The last election for the National Treasurer position, held at our National Congress in Calgary in April, was a positive process for Les Clefs d'Or Canada. I wish there will be members coming forward for every position on the board at the next election in 2 years.*

*Exchange of constructive ideas will always make organization like ours, stronger and better. Being well prepared is THE KEY... and today, I can say "I did it and I'm proud of what I have accomplished!"*

*I'm looking forward for the next mandate, to continue to be actively involved and to use all my experience and knowledge for the benefit of all members of Les Clefs d'Or Canada.*

*For all the support and confidence you have given me over the last 12 years,*



**THANK YOU FROM THE BOTTOM OF MY HEART!**

**Alain Larouche  
National Treasurer  
Trésorier National**



Chers amis, chers membres Clefs d'Or,

Les dernières élections pour le poste de Trésorier National, lors du dernier congrès national à Calgary, a été un processus très positif pour Les Clefs d'Or Canada. Je souhaite pour les prochaines élections que l'on doive voter pour tous les postes de l'exécutif national.

L'échange d'idées constructives rendra toujours des organisations comme la nôtre, meilleures. Le SECRET est de bien se préparer... et aujourd'hui, je peux dire « Je l'ai fait et je suis fier de tout ce que j'ai accompli ! ».

Pour le prochain mandat, je compte continuer d'être très actif afin de mettre à contribution toute mon expérience et mes connaissances au profit de tous les membres des Clefs d'Or Canada.

Pour tout l'appui et la confiance que vous m'avez accordés au cours des 12 dernières années,

**MERCI DU FOND DE MON CŒUR !**

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## A little note from your National Secretary...

This past April, I had the pleasure of attending the Canadian Congress in Calgary and the very distinct opportunity of « job shadowing » Carolina Avaria. Carolina was performing double duty as Regional Director for Ontario as well as completing her last duties as National Secretary before her term ended. I was just so fortunate to have received guidance and wisdom from one of the very best! I recognize that I have some enormous shoes to fill but I have started on the right foot! Thank you Carolina!!

I am enjoying my new position and I invite and encourage you to provide me with any feedback you might have. I also strongly encourage you to consider a role on the Regional or National board in the future. It is rewarding in so many facets both personally and professionally. But above all, it strengthens your relationships from coast to coast and internationally, a theme in our profession that we are so passionate about.

Again, I thank you for the opportunity to be your National Secretary. I am looking forward to the exciting future and working with all of you in the two years ahead.

I wish you all a season of play and prosperity.

**Heather Crosby  
National Secretary  
Concierge, The Sutton Place  
Hotel Vancouver**

